

Understanding Your Bill: Standard Invoice

We want you to know exactly what's on your bill. This easy guide gives an explanation of the charges and information you can expect each month.

Turn over this page for more details on the numbered sections listed below.



7001 SW 24th Ave.
Gainesville, FL 32607-3704

Account Inquiries: 1-877-604-3489 Hours: 8 AM to 5 PM CST, Monday - Friday

Address Service Requested

WATTSON
123 INFINITE DR
HOUSTON, TX 77002

Service Address: 123 INFINITE DR HOUSTON, TX 77002

Account Number: 1234567890
Account Name: WATTSON
ESI ID: 11111111111111111111
Invoice Number: 12345678901502
Invoice Date: 02/24/2015
Agreement End Date: 07/20/2015
PUCT License Number: 10196
Infinite Electric LLC DBA Infinite Energy Rate Type: Fixed

1

Monthly Usage (kWh)

Important Messages & Account Notices

Electric Outage or Safety Issues (24/7): 1-888-313-4747
For more information about residential electric service, please visit www.powertochoose.com

Pay your bills online at www.InfiniteEnergy.com

Summary of Charges		Amount
Previous Balance		\$42.77
Payments Received		-\$42.77
Balance Forward		\$0.00
Current Charges		\$25.61
Subtotal:		\$25.61
Deposit Due:		\$0.00
Amount Due to Infinite Energy:		\$25.61

The average price you paid for electric service this month was 19.6¢ per kWh.

2

Deposit Balance	Previous Balance	Payments Received	Deposit Due	Current Charges	Amount Due
\$0.00	\$42.77	-\$42.77	\$0.00	\$25.61	\$25.61

LATE FEE REMINDER: A ONE TIME FEE OF 5% WILL BE APPLIED TO ANY CURRENT CHARGE, WHICH IS UNPAID BY THE PAYMENT DUE DATE.
RETURNED PAYMENTS: A \$30.00 FEE IS CHARGED FOR ALL RETURNED PAYMENTS

page 1

Please tear off this portion and return it with your payment in the enclosed envelope.

Amount from Payment To Donate (\$1, \$5, \$10)

Payment Amount \$

Please check appropriate box if applicable:

Name, Address, Email or Phone changes on back

Correspondence enclosed

Customer Number: 1234567890
Payment Due Date: 03/12/2015

Total Amount Due

\$25.61

Please enter your Customer Number on all remittances and make your check payable to: Infinite Energy. Cash **not** accepted

Infinite Energy
Payment Center
P.O. Box 660905
Dallas, TX 75266-0905

3

Current Meter Read	Previous Meter Read	Meter Multiplier	Total Usage (kWh)
24491	24364	1.0000	127.0000

Current Electricity Charges Detail for Invoice Number 12345678901502

		Actual Charges
Energy Charge ACTUAL PERIOD	127 kWh @ \$0.042588 01/22/2015 - 02/20/2015	\$5.41
TDU Delivery Charges ACTUAL PERIOD	127 kWh @ \$0.074567 01/22/2015 - 02/20/2015	\$9.47
Service Fee		\$9.95
Miscellaneous Gross Receipts Tax Reimbursement		\$0.49
PUC Assessment		\$0.04
Sales Tax	1.00%	\$0.25
Current Charges		\$25.61

LITE-UP TEXAS is back. The Low Income Electric Discount Program will run May 2015 through August 2015. For additional information and program requirements you can call 1-866-454-8387 or go to the Public Utility Commission of Texas website at <http://www.puc.texas.gov/consumer/lowincome/Assistance.aspx>.

Customers with a variable priced product may contact Infinite Energy at 877-674-3489 to obtain rate information for their next invoice cycle.

Estimated Period: In the event no meter read is provided by the TDSP at the time your invoice is issued, we may issue you an invoice based on your estimated usage for the invoicing period. This period will be identified on your invoice as an "Estimated Period" and will be adjusted accordingly once actual meter reads are provided.

Amount From Payment to Donate: Infinite Energy is proud to offer the community an invoice payment assistance program that provides assistance to Infinite Energy customers who are experiencing a hardship situation and need help paying their energy invoices. This program is funded by customer contributions. This donation may be added to your total payment or a separate payment may be submitted. Please write the amount of your donation in the space provided. All donations are tax deductible.

Contacting Infinite Energy: If you have any questions, concerns regarding your account or believe there are unauthorized charges on your invoice, please contact Infinite Energy Customer Care M - F 8AM - 5PM CST for assistance. If, after contacting Infinite Energy first, you are not completely satisfied with our findings, you have the right to file a complaint with the PUCT. You may contact the PUCT locally by calling (512) 936-7120, or toll free in Texas at (888) 782-8477. You may also contact the PUCT by mail--see below for the address. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136.

Conditional Payments: Any form of payment You send to Infinite Energy for less than the full balance due, which is marked paid in full or is tendered as full satisfaction of the balance, may be treated, in Infinite Energy's sole discretion, as (a) a partial payment on your account or (b) improper payment and refused by Infinite Energy by either returning it to You, not cashing it, or destroying it. Infinite Energy reserves all rights concerning these payments.

MoneyGram ExpressPayment®: You can pay your invoice with Cash by using any MoneyGram ExpressPayment® service. You can call (800) 555-3133 for locations. The following information is necessary to make a payment: (1) Your Infinite Energy CUSTOMER NUMBER (2) RECEIVE CODE: 7372.

Standard Payment Address	Overnight Payment Address	Public Utility Commission of Texas (PUCT)
Infinite Energy Payment Center P.O. Box 660905 Dallas, TX 75266-0905	First Data/REMITCO Infinite Electric, Box# 660905 1010 W. Mockingbird Ln, Suite 100 Dallas, TX 75247	Public Utility Commission of Texas P.O. BOX 13326 Austin, TX 78711-3326

Phone	Fax	Email	Web
(877) 604-3489	(866) 427-7845	Care@InfiniteEnergy.com	www.InfiniteEnergy.com

Infinite Energy, 7001 SW 24th Ave, Gainesville, FL 32607

page 2

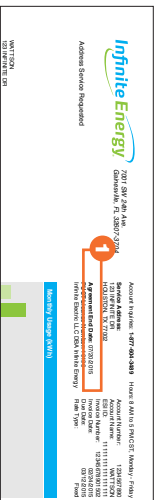
If you have entered information below, you must fill in the box on the front of this return payment coupon. Thanks!

Please Change Name or Mailing Address To:	Payment Options:
	By mail, send check or money order (cash not accepted) to: Infinite Energy Payment Center P.O. Box 660905 Dallas, TX 75266-0905

Check here if your change of address is due to a move

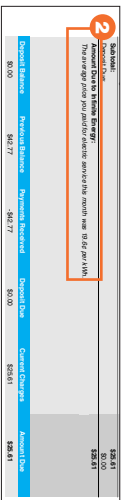
New Email Address:

New Telephone Number:



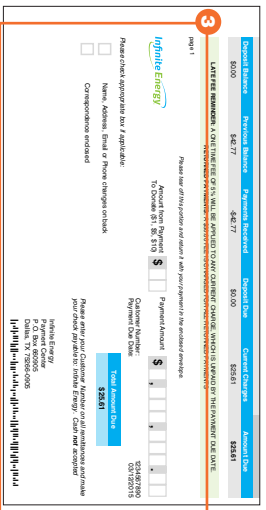
1 Agreement End Date

Your current rate plan will be in effect until this date.



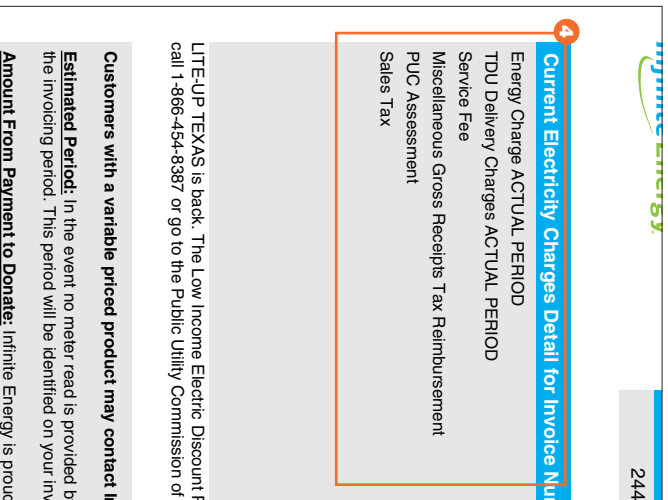
2 Average Price per kWh

Your average price is calculated as the sum of your energy charges, recurring TDU charges and service fees, divided by your consumption and rounded to the nearest one-tenth of a cent.



3 Remittance Slip

Please include your customer number on your payment. This helps us quickly credit your account even if your payment should be separated from the payment coupon during processing.



4 Current Electricity Charges Detail for Invoice Nur

- Energy Charge ACTUAL PERIOD
- TDU Delivery Charges ACTUAL PERIOD
- Service Fee
- Miscellaneous Gross Receipts Tax Reimbursement
- PUC Assessment
- Sales Tax

LITE-UP TEXAS is back. The Low Income Electric Discount Plan call 1-866-454-8387 or go to the Public Utility Commission of

Customers with a variable priced product may contact In

Estimated Period: In the event no meter read is provided by the invoicing period. This period will be identified on your INV

Amount From Payment to Donate: Infnite Energy is proud

4 Energy Charge

A charge based on the electric energy (kWh) consumed.

TDU Delivery Charges

A charge to cover the cost of moving electricity from the generation plant to your home.

Service Fee

Administrative fee.

Miscellaneous Gross Receipts Tax Reimbursement

A fee assessed to recover the miscellaneous gross receipts tax imposed on retail electric providers operating in an incorporated city or town having a population of more than 1,000 people.

PUC Assessment

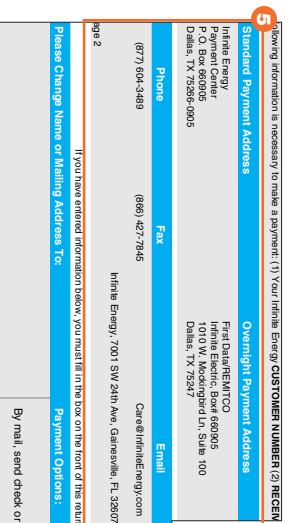
A fee assessed to recover the statutory fee for administering the Public Utility Regulatory Act.

Sales Tax

Sales tax collected by authorized taxing authorities, such as the state, cities and special purpose districts.

See something we didn't cover here?

Visit http://puc.texas.gov/consumer/electricity/bill_e.aspx for a complete list of terms, or just give us a call.



5 Contact Information

Options for contacting Infnite Energy.

Standard Payment Address	Overnight Payment Address	Phone	Fax	Email	Web
Infnite Energy P.O. Box 660905 Dallas, TX 75286-0905	First Charge/ETCO 1010 W. Mosinger Rd, Suite 100 Dallas, TX 75247	(877) 604-3489	(866) 427-7846	Care@infniteenergy.com	www.infniteenergy.com
<p>Please Change Name or Mailing Address To: <input type="text"/> Payment Options: <input type="checkbox"/> By mail, <input type="checkbox"/> send check or money order (cash not accepted) to:</p>					